**Aquarium Assistant - Retail & Admissions**

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| **Attributes** | **Essential** | **Desirable** | **How Identified** |
| Education and Training | * GCSE or Equivalent standard of education in numeracy and literacy | * Customer service training | * Application Form |
| Relevant Experience | * Experience in a customer facing role | * Experience in retail or tourism * Experience in retail merchandising, layout and display * Experience or understanding of EPOS | * Application Form |
| Special Knowledge and Skills | * Experience working as part of a team member in a busy retail or customer facing environment * Good administrative and organisational skills | * Proficient with the use of Microsoft Office * Experience with the use of online bookings systems | * Application / Interview |
| Personal Qualities | * Friendly, engaging and approachable * Enthusiastic & confident * Work well in a team and individually * Ability to prioritise and multi-task * Flexible and reliable work ethos * Resilient, & ability to work under pressure * Able to deal with confidential matters * Practical and hands on style of work |  | * Application / Interview |