**Aquarium Assistant - Retail & Admissions**

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| **Attributes** | **Essential** | **Desirable** | **How Identified** |
| Education and Training | * GCSE or Equivalent standard of education in numeracy and literacy
 | * Customer service training
 | * Application Form
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| Relevant Experience | * Experience in a customer facing role
 | * Experience in retail or tourism
* Experience in retail merchandising, layout and display
* Experience or understanding of EPOS
 | * Application Form
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| Special Knowledge and Skills | * Experience working as part of a team member in a busy retail or customer facing environment
* Good administrative and organisational skills
 | * Proficient with the use of Microsoft Office
* Experience with the use of online bookings systems
 | * Application / Interview
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| Personal Qualities | * Friendly, engaging and approachable
* Enthusiastic & confident
* Work well in a team and individually
* Ability to prioritise and multi-task
* Flexible and reliable work ethos
* Resilient, & ability to work under pressure
* Able to deal with confidential matters
* Practical and hands on style of work
 |  | * Application / Interview
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