**Aquarium Assistant – Hospitality and Soft Play**

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| **Attributes** | **Essential** | **Desirable** | **How Identified** |
| Education and Training | * GCSE or Equivalent standard of education in numeracy and literacy
 | * Customer service training
* Food Hygiene Certificate
 | * Application Form
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| Relevant Experience | * Experience working within a Hospitality / Soft Play Setting
 | * Experience of upselling items
* Experience in charity Hospitality
* Experience in a customer focused environment
 | * Application Form
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| Special Knowledge and Skills | * Experience working as part of a team member in a busy environment
 |  | * Application / Interview
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| Personal Qualities | * Good communicator
* Able to deal with confidential matters
* Confidence and enthusiasm
* Self-motivator
* Resilience, & ability to work under pressure and keep to deadlines
* Practical and hands on style of work
 |  | * Application / Interview
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