**Aquarium Assistant – Hospitality and Soft Play**

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| **Attributes** | **Essential** | **Desirable** | **How Identified** |
| Education and Training | * GCSE or Equivalent standard of education in numeracy and literacy | * Customer service training * Food Hygiene Certificate | * Application Form |
| Relevant Experience | * Experience working within a Hospitality / Soft Play Setting | * Experience of upselling items * Experience in charity Hospitality * Experience in a customer focused environment | * Application Form |
| Special Knowledge and Skills | * Experience working as part of a team member in a busy environment |  | * Application / Interview |
| Personal Qualities | * Good communicator * Able to deal with confidential matters * Confidence and enthusiasm * Self-motivator * Resilience, & ability to work under pressure and keep to deadlines * Practical and hands on style of work |  | * Application / Interview |